Q1) What is FieldSync?

FieldSync is a field force management platform by Garaj that enables businesses to assign, track, and manage on-ground teams in real time through a centralized dashboard and mobile app.

Q2) Who can use FieldSync?

FieldSync is ideal for organizations with distributed teams, such as FMCG companies, service providers, survey firms, NGOs, logistics providers, and after-sales support teams.

Q3) Does FieldSync support real-time tracking?

Yes, managers can monitor field staff locations live, track task status, and view resolution times via the admin portal.

Q4) Can field staff submit forms, images, or data on the go?

Absolutely. Field agents can use the mobile app to check in at locations, capture images, fill custom forms, and submit data instantly.

Q5) How many user roles are supported?

FieldSync supports multiple user roles including field agents, managers, and administrators—each with defined access and permissions.

Q6) Is there a mobile app available?

Yes, the FieldSync mobile app (Android) is designed for field agents to receive tasks, update statuses, and log visits in real time.

Q7) Is the platform secure?

FieldSync is hosted on Garaj's cloud infrastructure and follows enterprise-grade security practices including access control and encrypted data handling.

Q8) What kind of analytics are available?

The platform provides performance dashboards, visit history, task completion stats, and visual reports for smarter decision-making.

Q9) How do I get started?

The platform provides performance dashboards, visit history, task completion stats, and visual reports for smarter decision-making.